

] HVAC MAINTENANCE SERVICES



Grosvenor is a leading provider of intelligent HVAC services, design and construction solutions across Australia. Everything we do and the way we do it provides our clients (building owners, managers and occupants) with superior outcomes in terms of tenant comfort, improved HVAC reliability, compliance, cost of ownership and building Return On Investment (ROI).

EXPERIENCE AND KNOWLEDGE

Grosvenor's depth of experience and ongoing analysis of the entire HVAC service lifecycle will provide your building with lower long-term cost of ownership, fewer unplanned maintenance events and happier tenants working and living in a more sustainable environment.

The types of building that our technical teams service across our government and commercial client base include:

- High rise
- Retail and hospitality
- Office parks and industrial estates
- Community services
- Small to medium enterprise

PROGRAMMED AND PROACTIVE

The most intelligent way to maximise the performance of your HVAC assets is to proactively maintain them. Grosvenor's maintenance contracts deliver programmed maintenance at a budgeted cost and as part of this process we conduct annual asset audits, performance benchmarking, ongoing budget planning and focused maintenance programs.

It is this integrated approach to maintenance that allows Grosvenor to maximise the Return On Investment (ROI) from your HVAC assets by maximising reliability and tenant comfort, prolonging asset life and minimising running costs.

As a leading provider of HVAC maintenance services, you can rest assured that all of our work meets or exceeds Australian Standards and our industry's Codes of Practice.

THE BEST TEAMS IN THE BUSINESS

As a client of Grosvenor we provide you with a Client Relationship Manager (CRM) who acts as your strategic advisor and a Project Team Leader (PTL) who manages the diverse range of skills that go into maintaining your HVAC assets.

Another unique feature of Grosvenor's HVAC maintenance teams is that our supervisor to technician ratio is 7:1 compared to an industry standard of 20:1. Grosvenor's service teams also specialise in building type, as opposed to the industry standard of geographically based teams servicing any type of building in their region.

It is this combination of highly specialised teams, proactive preventative maintenance and an intelligent approach to customer solution design that has made Grosvenor a leader in the HVAC industry.

MAINTAINING SUSTAINABILITY

Grosvenor's maintenance services have been designed to deliver proactive energy management through real time energy monitoring and exception reporting.

Our Grosvenor Energy Management System (GEMS) technology is tightly integrated with our maintenance service delivery structure to provide real energy savings. Our technical personnel monitor your building using GEMS 24x7 for energy usage that exceed predefined parameters and act immediately to identify and resolve these exceptions. Grosvenor's GoToMyOffice technology is a web based portal which allows our technical personnel to securely and remotely access your buildings Building Management Control System and remotely control the HVAC system.

It is Grosvenor's commitment to furthering the science of HVAC that allows us to deliver industry leading solutions.



SERVICE EXCELLENCE – EXPERIENCE THE DIFFERENCE

Grosvenor's clients enjoy an unparalleled level of service and ultimately ROI on their HVAC assets. As a leader in HVAC data analysis and research, technology and service methodology and design, who better to trust the maintenance of your HVAC assets with than Grosvenor.

For more information and client testimonials, please visit www.gegroup.com.au

GROSVENOR] **engineering group**
innovation | intelligence | sustainable

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Grosvenor proudly provides HVAC Services across the following states: NSW, ACT, VIC, QLD, NT, SA, WA and TAS.
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